

Dear patient,

In this newsletter, you will find important information about our practice. For the latest news and updates, please visit our website: www.vincenten.praktijkinfo.nl.

Opening Hours

Monday to Thursday: 8:00 AM – 5:00 PM

Friday: 8:00 AM – 12:00 PM

Phone Numbers

General questions: 0165-534747

Emergency (urgent): 0165-542372

When to call us?

To make an appointment: Call between 8:00 AM and 10:00 AM.

For test results or questions: Call between 10:30 AM and 12:00 PM.

Lunch break: Between 12:00 PM and 1:00 PM we are closed for lunch. We appreciate your understanding.

After 1:00 PM: We are only available for emergencies or urgent matters that cannot wait until the next day.

Evening, night, and weekends

Do you have an urgent medical problem that cannot wait until the next working day?

Please call the **Huisartsenpost** (GP Out-of-Hours Service): **0165-530200**.

Holidays 2026 (Practice Closed)

- April 20th – April 24th
- July 20th – August 7th
- October 19th – October 23rd
- December 21st – December 25th

Replacement doctors during holidays

When our practice is closed for holidays, you can contact the following doctors during office hours:

M. Balk – Tel: 0165-542211 (Covellijndijk 116B)

Huisartsenpraktijk de Roos – Tel: 0165-561916 (Heilig Hartplein 31)

B. van Rijn – Tel: 0165-567990 (Vijfhuizenberg 207)

C. Nauta – Tel: 0165-534166 (Dunantstraat 111)

P. de Graaf & I. Hermans – Tel: 0165-534166 (Dunantstraat 111)

Departure of Anita (Nurse Specialist)

As of February 5th, 2026, Anita will unfortunately no longer be working at our practice. After two wonderful years of working together, she has chosen to take early retirement. We wish her much happiness and joy in this new phase of her life!

Nurse Specialist (VS) and Physician Assistant (PA)

Both the Nurse Specialist and Physician Assistant are highly trained medical professionals. They can examine patients, make diagnoses, and provide treatments independently. This helps us offer more appointment times. The GP (family doctor) always remains closely involved in your care. This allows the GP to spend more time on patients with more complex health problems.

Anja (PA): Appointments available on Wednesday, Thursday, and Friday morning.

Anoek (VS): Appointments available on Monday.

Mental Health Care (POH-GGZ)

Sanne has worked here for three years to help people with mental health. She is leaving our practice now. Her colleague Ilknur will take over her work. Ilknur will be here on Tuesdays and Wednesdays. Do you want an appointment? Please ask the doctor or the assistant. Sanne wants to thank everyone for the nice time together.

Help with your Well-being (Welzijn op recept)

Do you sometimes feel lonely? Do you want to do more activities or meet new people, but you don't know where to go? Our colleague Conny can help you. This is called 'Well-being on Prescription'. Conny will think along with you and help you get started. It is free of charge.

Dr. Vincenten: 35 years as your GP

Dr. Vincenten has been the head of this practice for 35 years! To celebrate, the team surprised him with an "escape room" outing. Unfortunately, we didn't manage to escape in time, but we had a great afternoon together!

Did you know?

- **Privacy:** To protect your privacy, we do not make appointments at the front desk. For test results, please call us.
- **Online contact:** You can contact us online at any time. We try to answer all messages every working day before 4:00 PM.
- **Baby news:** In 2025, 44 babies were born in our practice! That is 34% more than the year before.
- **New calling times:** You can call for test results or short questions between **10:30 AM and 12:00 PM** (this used to be from 10:00 AM).

Staff Outing 2025

Last summer, we had a very special staff outing. We went on an adventure high in the sky in a hot air balloon! It was a fantastic experience for the whole team.

Appointment confirmation by email

Since late September 2025, we have a new computer system. You now receive a confirmation by email after you make an appointment. Do you find this helpful? Please make sure the assistant has your correct email address in your file.

Please respect each other's time

We want to keep waiting times as short as possible for everyone. The doctor plans a specific amount of time for your medical complaint. If you arrive late, your appointment might be cancelled or shortened. This ensures that other patients do not have to wait longer.

Our Team

A.J. Vincenten	GP (Family Doctor)
Anja	PA (Physician Assistant)
Anoek	VS (Nurse Specialist)
Annemiek	Assistant / SOH
Suzanne	Assistant / SOH
Annemieke	Assistant
Denise	Assistant
Anne	Assistant
Joke	Practice Nurse (Somatics)
Ilknur	Mental Health Support (POH-GGZ)